

HOW TO READ YOUR LAND LINE BILL

GT&T GUYANA TELEPHONE & TELEGRAPH CO. LTD

19603390 **1**

January 2014 **2**

Amount Due

16,125.00 **3**

Bill Period	Account Number	Telephone Number	Invoice Number	Arrears Balance Due Date	Current Balance Due Date	Total Amount Due	Amount Enclosed
2014/01/01 - 2014/01/31	19603390	223-9798	14226173	2014/02/10	2014/03/13	18,756.00	

JOHN PUBLIC **7**
79 BRICKDAM, STABROEK
GEORGETOWN

Please detach and return this portion with your payment.

TAX INVOICE **8**
TIN# 010072026

Summary of Charges

Previous Balance	10	23,036.00
Payment	2014/01/15 11	(11,180.00)
Adjustments	2014/01/15 12	(1,260.00)

Total Arrears **13** 10,596.00

Current account activity

Total Recurring Charges	14	2,420.00
Total Other Charges	15	0.00
Total usage charges	16	2,347.00
Total Adjustment on New charges	17	0.00

Total New Charges	18	4,767.00
Total Unit Credits	19	0.00
Billing Time Discounts	20	0.00
Rating Time Discounts	21	0.00
Total Taxes	22	762.72

Total Current Charges **23** 5,529.72

Total Amount Due Upon Receipt **24** 16,125.00

Bill Period **9**

January 2014
19603390
JOHN PUBLIC
79 BRICKDAM
STABROEK
GEORGETOWN
223-9798
14226173

Telephone Number
Invoice Number

Arrears Due Date

2014/02/10

Current Invoice due date

2014/03/13

IMPORTANT MESSAGE:

Thank You for choosing GT&T's Services.
We have prepared for you a bill designed to capture all of your service activities.

We appreciate your business

Bills are due when rendered – mail payments (cheques only) should be made payable to GT&T and sent to P.O. BOX 10628 GEORGETOWN – Attention Customer Service Dpt. 69 – Brickdam

Call Toll Free 0488 or visit your local Business Office for more details

- Your Account Number
- Bill Date
- Total Amount To Be Paid
- Your Telephone Number
- Indicates the Date when Bill Arrears are due
- Indicates the Date when the current charges are due
- Billing Name and Address
- GT&T's Tax Identification Number (GRA Requirement)
- Period for which you have been billed
- Amount Brought Forward from previous Bill
- Amount Paid and Date Of last payment
- Billing Adjustments Details and date of Adjustment
- Amount Owing from Previous Bill which can cause disconnection if 1500.00 or above
- Monthly Rental For Service and Equipment
- Total Non Recurring Charges

HOW TO READ YOUR LAND LINE BILL



19603390
January 2014

Amount Due
16,125.00

Monthly Charges per subscriber - Summary

25

Monthly Charges for Subscriber	223-9798		2,420.00
Calls in Exchange for Subscriber:	223-9798	183	256.20
Calls out of Exchange for Subscriber:	223-9798	56	1,302.05
CPP Calls for Subscriber:	223-9798	38	636.00
Overseas Calls For Subscriber:	223-9798	6	152.75
Total Charges for Subscriber:	223-9798	283	4,767.00

Taxes Table: 26

Charge Description	TAX Description	Base Amount	Total Tax Amount
Monthly Charges.	Value Added Tax 16%	2,420.00	387.20
Calls in Exchange Charges	Value Added Tax 16%	256.20	40.99
Calls Out of Exchange Charges	Value Added Tax 16%	1,302.05	208.33
CPP Call Charges	Value Added Tax 16%	636.00	101.76
Overseas Call Charges	Value Added Tax 16%	152.75	24.44
	Total Taxes Amount		762.72

Details for Subscriber: 223-9798

Usage Limit: 5000

27

Subscriber Monthly Charges 28

Item	Description	from date	to date	Amount
1	ILR - BUSINESS	2014/01/01 -	2014/01/31	0.00
2	BUSINESS EXTENT INTERIOR	2014/01/01 -	2014/01/31	300.00
3	BUSINESS MAIN LINE	2014/01/01 -	2014/01/31	1,500.00
4	Wireline IDDD	2014/01/01 -	2014/01/31	0.00
5	BUSINESS CALL WAITING	2014/01/01 -	2014/01/31	300.00
6	BUSINESS CALL FORWARDING	2014/01/01 -	2014/01/31	320.00
			Total	2,420.00

CPP Calls Table 29

Item	dd/mm hh:mm:ss	Destination	Called#	UsqType	Period	Duration	Charge	Free Mins	Total
7	11/01 10:37:25	GTT Cell	617-XXXX	GTT Cell	O	14	168.00	0.00	168.00
8	12/01 11:45:55	Digicel	695-XXXX	Digicel	O	12	144.00	0.00	144.00
9	13/01 13:00:31	GTT Cell	618-XXXX	GTT Cell	P	10	120.00	0.00	120.00
10	14/01 14:24:11	Digicel	600-XXXX	Digicel	P	8	96.00	0.00	96.00
11	15/01 15:50:47	GTT Cell	619-XXXX	GTT Cell	P	6	72.00	0.00	72.00
12	16/01 15:54:59	Digicel	602-XXXX	Digicel	P	3	36.00	0.00	36.00
						Total			636.00

Total number of calls: 6

Total Duration: 53

Total

636.00

Overseas Call Details 30

Item	dd/mm hh:mm:ss	Destination	Called#	UsqType	Period	Duration	Charge	Free Mins	Total
13	02/01 12:08:47	United_States	17812132800	International	P	1	20.00	0.00	0.00
14	03/01 21:25:09	United_States	17812132800	International	O	1	12.00	0.00	12.00
15	06/01 13:13:16	United_Kingdom	44800799914	International	P	1	35.00	0.00	35.00
16	07/01 22:13:14	United_Kingdom	44800799914	International	O	1	26.25	0.00	26.25
17	06/01 14:20:07	Trinidad & Tobago	18688248788	International	P	1	34.00	0.00	34.00
18	07/01 23:04:58	Trinidad & Tobago	18688248788	International	O	1	25.50	0.00	25.50
						Total			152.75

Total number of calls: 6

Total Duration: 6

Total

152.75

16. Total charges for all usage
- local and international

17. Total Adjustments

18. Total Charges for the
Current Month

19. Discounts given on units
e.g minutes

20. Discounts given on Total
Bill balance

21. Discounts given at Call
Rating Time

22. 16% Value Added Tax
(VAT)

23. Total Charges incurred in
the current Month (includes
16% VAT)

24. Total Amount Due (Total
Arrears + Current
Charges)

25. Summary of charges for
current month

26. Breakdown Of Taxes

27. Monthly Overseas Usage
Limit

28. Breakdown of monthly
charges for service and
equipment and features

29. CPP Call Call Details

30. Overseas Call Details

HOW TO READ YOUR CELLULAR BILL



GUYANA TELEPHONE & TELEGRAPH CO. LTD

19603390 ¹

January 2014 ²

Amount Due ³
3,860.00

Bill Period ⁴	Account Number	Telephone Number ⁵	Invoice Number	Arrears Balance Due Date ⁶	Current Balance Due Date ⁷	Total Amount Due	Amount Enclosed
2014/01/01 - 2014/01/31	19603390	640-9000	14226173	2014/02/10	2014/03/13	3,860.00	

JOHN PUBLIC
79 BRICKDAM, STABROEK
GEORGETOWN ⁸

Please detach and return this portion with your payment.

TAX INVOICE

TIN# 010072026

Summary of Charges

Previous Balance	¹⁰	7,682.00
Payment	2014/01/10 ¹¹	(6,000.00)
Adjustment	2014/01/10 ¹²	(1,682.00)
Total Arrears: ¹³		0.00

Current account activity

Total Recurring Charges	3,250.00 ¹⁴
Total Other Charges	0.00 ¹⁵
Total usage charges	77.98 ¹⁶
Total Adjustments on New Charges	0.00 ¹⁷

Total New Charges	3,327.98 ¹⁸
Total Unit Credits	0.00 ¹⁹
Billing Time Discounts	0.00 ²⁰
Rating Time Discounts	0.00 ²¹
Total Taxes	532.48 ²²
Total Current Charges	3,860.46 ²³
Total Amount Due Upon Receipt	3,860.00 ²⁴

Bill Period	January 2014
Account Number	21005101
Account Name	JOHN C. PUBLIC
Address	79 BRICKDAM GEORGETOWN 640-9000
Telephone Number	14016089
Invoice Number	
Arrears Due Date	2014/02/10
Current Invoice due date	2014/03/13

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1. Your Account Number
2. Bill Date
3. Total Amount To Be Paid
4. Bill Period - Period through which activity is reported on bill
5. Your Telephone Number
6. Indicates the Date when Bill Arrears are due
7. Indicates the Date when the Amount to be paid is due-
8. Billing Name and Address
9. OT&T's Tax Identification Number (ORA Requirement)
10. Amount Brought Forward from previous Bill
11. Amount Paid and Date of last payment
12. Billing Adjustments Details and date of Adjustment
13. Amount Owing from Previous Bill which can cause disconnection if 1500.00 or above
14. Monthly Rental For Service and Equipment
15. Total Non Recurring Charges

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HOW TO READ YOUR CELLULAR BILL



19603390 **Amount Due**
January 2014 **3,860.00**

Monthly Charges per subscriber - Summary 25

Monthly Charges for Subscriber	640-9000			3,250.00
Total Calling Charges for Subscriber:	640-9000	22		61.98
SMS Monthly Charges for Subscriber:	640-9000	10		16.00
Data Monthly Charges for Subscriber:	640-9000			0.00
Total Charges for Subscriber:	640-9000	32		3,327.98

Taxes Table: 26

Charge Description	TAX Description	Base Amount	Total Tax Amount
Monthly Charges	Value Added Tax 16%	3,250.00	520.00
Calling Charges	Value Added Tax 16%	61.98	9.92
SMS Charges	Value Added Tax 16%	16.00	2.56
	Total Taxes Amount		532.48

IMPORTANT NOTE:
 In an effort to reduce our environmental impact by conserving on paper, we have taken the route to summarize your local SMS messages while your roaming SMS messages will still be listed. If you require a complete printout of your SMS messages, please visit any of our business offices within 3 months of the invoice date to receive a free printout.

Details for Subscriber: 640-9000 Usage Limit: 6,000 27

Subscriber Monthly Charges 28

Item	Description	from/date	to date	Amount
1	SMS - 25 Free GSM Messages	2014/02/01 -	2014/02/28	170.00
2	GSM CPP Plan C 140 Free Mins	2014/02/01 -	2014/02/28	3,080.00
			Total	3,250.00

Subscriber Calling Charges 29

Item	Date/Time	Destination	Called#	MsgType	Period	Duration	Air	Free Mins	Surcharge	Reg.Fees	Total
3	01/01 00:53:23	Digital	592672XXXX	Digital	0	0:05	1.92	0.00	0.00	0.00	1.92
4	01/01 00:54:08	Digital	592684XXXX	Digital	0	0:56	21.46	0.00	0.00	0.00	21.46
5	01/01 16:37:30	Digital	592683XXXX	Digital	0	0:30	11.50	0.00	0.00	0.00	11.50
6	02/01 07:58:14	GTT Cell	592649XXXX	GTT Cell to GTT	P	0:09	3.00	3.00	0.00	0.00	0.00
7	02/01 08:02:13	EBD - New Hope	592266XXXX	GTT Cell to Fixed	P	0:34	11.33	11.33	0.00	0.00	0.00
8	02/01 09:47:49	EBD - Diamond	592265XXXX	GTT Cell to Fixed	P	0:17	5.67	5.67	0.00	0.00	0.00
9	02/01 09:55:11	EBD - New Hope	592266XXXX	GTT Cell to Fixed	P	0:56	18.66	18.66	0.00	0.00	0.00
10	02/01 11:49:11	Digital	592691XXXX	Digital	P	0:36	15.80	15.80	0.00	0.00	0.00
11	02/01 12:35:52	EBD - Diamond	592265XXXX	GTT Cell to Fixed	P	0:16	5.33	5.33	0.00	0.00	0.00
12	02/01 14:18:55	GTT Cell	592649XXXX	GTT Cell to GTT	P	0:44	14.67	14.67	0.00	0.00	0.00
13	02/01 14:28:05	GTT Cell	592649XXXX	GTT Cell to GTT	P	0:22	7.33	7.33	0.00	0.00	0.00
14	02/01 16:08:54	EBD - Timehri	592261XXXX	GTT Cell to Fixed	P	1:08	22.66	22.66	0.00	0.00	0.00
15	04/01 12:02:03	EBD - New Hope	592265XXXX	GTT Cell to Fixed	0	0:34	9.63	9.63	0.00	0.00	0.00
16	04/01 12:10:19	EBD - New Hope	592265XXXX	GTT Cell to GTT	0	1:43	29.18	29.18	0.00	0.00	0.00
17	04/01 12:18:18	GTT Cell	592649XXXX	GTT Cell to Fixed	0	0:34	9.63	9.63	0.00	0.00	0.00
18	04/01 12:26:11	GTT Cell	592649XXXX	GTT Cell to GTT	0	0:30	8.60	8.60	0.00	0.00	0.00
19	04/01 12:28:12	EBD - Diamond	592265XXXX	GTT Cell to Fixed	0	0:15	29.18	29.18	0.00	0.00	0.00
20	04/01 12:53:10	EBD - Diamond	592265XXXX	GTT Cell to Fixed	0	0:13	4.25	4.25	0.00	0.00	0.00
21	04/01 23:41:20	EBD - Diamond	592265XXXX	GTT Cell to Fixed	0	0:16	4.53	4.53	0.00	0.00	0.00
22	04/01 23:42:38	Digital	592679XXXX	Digital	0	0:03	1.15	0.00	0.00	0.00	1.15
23	04/01 23:44:00	EBD - Diamond	592265XXXX	GTT Cell to Fixed	0	0:28	7.93	7.93	0.00	0.00	0.00
24	05/01 03:21:01	Digital	592683XXXX	Digital	0	0:27	10.35	0.00	0.00	0.00	10.35

Total number of calls: 22 Total Duration 00:13:06 Total 61.98

Calling Summary Section 30

	LAND	CELL	INTL	ROAM	TOTAL
Off-Peak Free	228	133	0	0	361
Off-Peak	00:00:00	00:02:01	0	0	00:02:01
Peak Free	191	75	0	0	266
Peak	00:00:00	00:00:36	0	0	00:00:36
TOTAL SECONDS	00:06:19	00:06:05	0	0	00:13:04

16. Total charges for all usage

17. Total Adjustments

18. Total Charges incurred in the Current Month

19. Discounts given on units e.g minutes

20. Discounts given on Total Bill balance

21. Discounts given at Call Rating Time

22. 16% Value Added Tax (VAT)

23. Total Charges incurred in the current Month(includes 16% VAT)

24. Total Amount Due (Total Arrears + Current Charges)

25. Monthly Charges Summary

26. Breakdown OffTaxes

27. Monthly Usage Limit

28. Monthly Charges Breakdown

29. Subscriber Calling Charges

30. Calling Summary Section